



COPY

ARIZONA STATE BOARD OF HOMEOPATHIC and INTEGRATED MEDICINE EXAMINERS

Janet Napolitano
Governor

1400 West Washington, Suite 230,
Phoenix, Arizona 85007
(602) 542-8154 phone • (602) 542-3093 fax
email chris.springer@azhomeopathbd.az.gov

Todd Rowe, MD, MD(H)
President

July 7, 2008

Dr. Edward Kondrot, MD, MD(H)
Healing the Eye and Wellness Centers
2001 West Camelback Road, Ste 255
Phoenix, AZ 85015

**RE: Case #08-09
W.N. vs Edward Kondrot MD MD(H)**

LETTER OF CONCERN

Dear Dr. Kondrot:

At a regular meeting held May 13, 2008, the Board reviewed a complaint filed by the above referenced individual. The complainant alleged that the procedure she sought (CK) was not provided and that fees were excessive. In their review of the complaint the Board found that prior to initiating treatment at your office the complainant had relied on a dated article from April, 2004 in an issue of a newsletter entitled "*Second Opinion*", in which the author described a successful outcome in a CK procedure you performed. They also found that you had discontinued offering CK at least one year before the complainant initiated contact with your office seeking treatment and that the informational brochure provided to the complainant before her visit to the office explained the 3-day treatment program and did not discuss CK as a procedure available at your practice. Additionally, the informed consent signed by the complainant explained the 3-day treatment program that would be provided to her. As a result of their review of the information they found that the first allegation was unsupported. The second allegation made by W.N. was also unsupported by a review of the documentation that included the informational brochure provided to the complainant before her visit and by her signature on the informed consent. They also noted the substantial credit/refund your office provided to the complainant at her request.

However, the Board did note with concern that a letter to W.N. dated December 27, 2007 and authored by your office coordinator was particularly severe in its reprisal and statements made to the complainant for filing the complaint. The Board believes that the letter was inappropriate in its severity and that you may not have provided appropriate supervision prior to the letter being sent to the complainant.

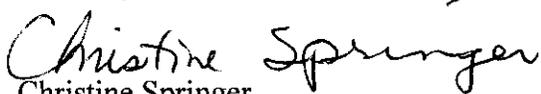
Following their review of the information, the Board voted to issue you a non-disciplinary *Letter of Concern* pursuant to the provisions of A.R.S. §32-2901(13). A *Letter of Concern* is defined at A.R.S. §32-2901(13) as an advisory letter to notify a

physician that, while there is insufficient evidence to support disciplinary action, the board believes the physician should modify or eliminate certain practices. The Board was concerned that you may have failed to appropriately supervise the written response sent by staff as evidenced by the December 27, 2007 letter to W.N. which may be a violation of A.R.S. §32-2933(19) and (34). A failure to adequately supervise staff may lead to a violation of the statutes governing unprofessional conduct as it relates to recognized standards of ethics of the homeopathic medical community and adequately directing, collaborating with or supervising office personnel employed or assigned to assist the physician in the medical care of patients.

With the issuance of this letter a copy of which will be retained in your license file, this matter will be administratively closed. As a non disciplinary action, a Letter of Concern is not reported to the National Practitioner Data Bank or Health Care Integrity and Protection Databank.

Please contact me if you have questions regarding this letter.

Sincerely,

A handwritten signature in black ink that reads "Christine Springer". The signature is written in a cursive, flowing style.

Christine Springer
Executive Director

Cc: License File